# ISOMETRIES AND JORDAN-ISOMORPHISMS <br> ONTO $C^{*}$-ALGEBRAS 

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Abstract. Let $A$ be a $C^{*}$-algebra, and $B$ a complex normed non-associative algebra. We prove that, if $B$ has an approximate unit bounded by one, then, for every linear isometry $F$ from $B$ onto $A$, there exists a Jordan-isomorphism $G: B \rightarrow A$ and a unitary element $u$ in the multiplier algebra of $A$ such that $F(x)=u G(x)$ for all $x$ in $B$. We also prove that, if $G$ is an isometric Jordanisomorphism from $B$ onto $A$, then there exists a self-adjoint element $\varphi$ in the centre of the multiplier algebra of the closed ideal of $A$ generated by the commutators satisfying $\|\varphi\| \leqslant 1$ and

$$
G(x y)=\frac{1}{2}(G(x) G(y)+G(y) G(x)+\varphi(G(x) G(y)-G(y) G(x)))
$$

for all $x, y$ in $B$.
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## 0. INTRODUCTION

The aim of this paper is to prove the following two theorems.
Theorem A. Let A be a non-zero $C^{*}$-algebra, $B$ a non-associative normed complex algebra with an approximate unit bounded by one, and $F$ a linear isometry from $B$ onto $A$. Then $F$ can be written in the form $F=L \circ G$, where $G$ is an isometric Jordan-homomorphism from $B$ onto $A$, and $L$ is the operator of left multiplication on $A$ by a suitable unitary element in the multiplier algebra of $A$.

Theorem B. Let $A$ be a $C^{*}$-algebra, $B$ a complex normed non-associative algebra, and $F: B \rightarrow A$ a surjective isometric Jordan-homomorphism. Then there exists a self-adjoint element $\varphi$ in the centre of the multiplier algebra of the closed ideal of $A$ generated by the commutators satisfying $\|\varphi\| \leqslant 1$ and

$$
F(u v)=\frac{1}{2}(F(u) F(v)+F(v) F(u)+\varphi(F(u) F(v)-F(v) F(u)))
$$

for all $u, v$ in $B$.
Theorems A and B above are non-associative variants of Theorems 7 and 10, respectively, in the paper of R.V. Kadison ([17]). The reader is also referred to [6], [13], [14], [15], [19], [20], [21], [31], and [34] for related results. We note that Theorems A and B provide previously unknown results in the associative setting (see Corollaries 1.3, 2.8, and 2.9, and Remark 2.10).

## 1. ISOMETRIES

Given a vector space $X$, each bilinear mapping from $X \times X$ into $X$ will be called a product on $X$. For $u$ in $X$, those products $f$ on $X$ satisfying $f(u, x)=f(x, u)=x$ for all $x$ in $X$ are called $u$-admissible. A product $f$ on (the vector space of) an algebra $A$ is said to be Jordan-admissible if, for every $x, y$ in $A$, the equality $f(x, y)+f(y, x)=x y+y x$ holds. Unless explicitly stated otherwise, all products on a normed space $X$ will be assumed to be continuous, so that each product $f$ on $X$ has a natural norm $\|f\|$ given by

$$
\|f\|:=\sup \{\|f(x, y)\|: x, y \in X,\|x\| \leqslant 1,\|y\| \leqslant 1\}
$$

It is easy to see that, if $X$ is a normed space, and if $u$ is a norm-one element in $X$, then the set of all norm-one $u$-admissible products on $X$ is a face of the closed unit ball of the normed space of all products on $X$ (see for instance [22], Lemma 1.5). It follows that, if $A$ is a norm-unital normed algebra, and if $\mathbf{1}$ denotes the unit of $A$, then every norm-one Jordan-admissible product on $A$ is $\mathbf{1}$-admissible. Note also that, if $A$ is a non-zero $C^{*}$-algebra, and if $f$ is a Jordan-admissible product on $A$, then $\|f\| \geqslant 1$, and therefore the set of all norm-one Jordan-admissible products on $A$ is a convex subset of the Banach space of all products on $A$.

Let $X$ be a normed space, and $u$ be a norm-one element in $X$. The set of states of $X$ relative to $u, D(X, u)$, is defined by

$$
D(X, u):=\left\{\phi \in X^{*}:\|\phi\|=\phi(u)=1\right\} .
$$

For complex $X$, an element $x$ in $X$ is said to be hermitian (relative to $u$ ) if $\phi(x)$ belongs to $\mathbb{R}$ whenever $\phi$ is in $D(X, u)$, and the set of all hermitian elements in $X$ is denoted by $H(X, u)$. A Vidav algebra is a norm-unital complete normed complex algebra $A$ satisfying $A=H(A, \mathbf{1}) \oplus \mathrm{i} H(A, \mathbf{1})$, where $\mathbf{1}$ stands for the unit of $A$. For such an algebra, the mapping $x+\mathrm{i} y \rightarrow x-\mathrm{i} y(x, y \in H(A, \mathbf{1}))$ is called the natural involution of $A$.

Now let $A$ be a non-zero $C^{*}$-algebra with a unit 1 , and $f$ be a norm-one 1-admissible product on $A$. Denote by $A_{1}$ and $A_{2}$ the normed algebras consisting of the Banach space of the associative Vidav algebra $A$ and the product

$$
f_{1}:(x, y) \rightarrow 2^{-1}(x y+y x) \quad \text { and } \quad f_{2}:(x, y) \rightarrow 2^{-1}(f(x, y)+f(y, x))
$$

respectively. The definition of a Vidav algebra only involves the underlying Banach space and one distinguished element, the unit. Therefore, $A_{1}$ and $A_{2}$ are commutative Vidav algebras as well. Since they have the same unit (equal to the unit $\mathbf{1}$ of $A$ ), they have also the same natural involution (equal to the $C^{*}$-involution of $A$ ), which is multiplicative on $A_{1}$ in an obvious manner and also on $A_{2}$ thanks to [25], Theorem 1. Now, since the mapping $F: x \rightarrow x$ from $A_{1}$ to $A_{2}$ is a surjective linear isometry preserving the units, the argument in the proof of the implication (i) $\Rightarrow$ (ii) of [15], Lemma 6 , shows that $F$ is an algebra isomorphism, so $f_{1}=f_{2}$, and so the product $f$ on $A$ is Jordan-admissible. The results we have just shown are collected in the next lemma.

Lemma 1.1. Let $A$ be a $C^{*}$-algebra with unit 1, and $f$ a product on $A$ with $\|f\| \leqslant 1$. Then $f$ is Jordan-admissible if and only if it is 1-admissible.

Recall that a Jordan-homomorphism between two algebras $A$ and $B$ is a linear mapping $F: A \rightarrow B$ such that $F\left(x^{2}\right)=(F(x))^{2}$ for all $x$ in $A$ (equivalently, $F(x y+y x)=F(x) F(y)+F(y) F(x)$ for all $x, y$ in $A)$. Let $X$ be a normed space, and $u$ be a norm-one element in $X$. We say that $u$ is a vertex of the closed unit ball of $X$ if the conditions $x \in X$ and $\phi(x)=0$ for all $\phi$ in $D(X, u)$ imply $x=0$. It is well-known and easy to see that the vertex property for $u$ implies that $u$ is an extreme point of the closed unit ball of $X$.

Corollary 1.2. Let $A$ be a $C^{*}$-algebra, and $B$ a norm-unital complex normed non-associative algebra. If there exists a surjective linear isometry from $B$ to $A$, then $A$ has a unit, and the surjective linear isometries from $B$ to $A$ are the mappings of the form $b \rightarrow u F(b)$, where $u$ is a unitary element in $A$, and $F$ is an isometric Jordan-homomorphism from $B$ onto $A$.

Proof. Let $G$ be a linear isometry from $B$ onto $A$. By the non-associative version of the Bohnenblust-Karlin theorem ([8], see for instance [29], Theorem 1.5), the unit (say $v$ ) of $B$ is a vertex of the closed unit ball of $B$, hence $u:=G(v)$ is a vertex of the closed unit ball of $A$, and therefore $A$ has a unit 1 ([30], Proposition 1.6.1) and $u$ is a unitary element of $A$ ([8], Example 4.1). Now, consider the linear isometry $F: b \rightarrow u^{*} G(b)$ from $B$ onto $A$. Then the mapping

$$
f:(x, y) \rightarrow F\left(F^{-1}(x) F^{-1}(y)\right)
$$

from $A \times A$ to $A$ is a 1 -admissible product on $A$ with $\|f\| \leqslant 1$. Finally, apply Lemma 1.1.

Proof of Theorem A. Since $B$ is linearly isometric to a $C^{*}$-algebra and every product on a $C^{*}$-algebra is Arens regular ([26], [33]), it follows that the product of $B^{* *}$ (equal to the third Arens transpose of that of $B$ ) is $w^{*}$-continuous in each of its variables. Then, since $B$ has an approximate unit bounded by one, a straightforward verification shows that $B^{* *}$ has a unit and that such a unit has norm equal to one (take a $w^{*}$-limit point in $B^{* *}$ of the approximate unit of $B$ ). By Corollary 1.2 , there exists a unitary element $u$ in $A^{* *}$ and an isometric Jordanhomomorphism $\Phi$ from $B^{* *}$ onto $A^{* *}$ such that $F^{* *}(\beta)=u \Phi(\beta)$ for all $\beta$ in $B^{* *}$. For an arbitrary element $x$ in $A$, we can write $x=F(b)$ for a suitable $b$ in $B$, so that

$$
x u^{*} x=F(b) u^{*} F(b)=u \Phi(b) u^{*} u \Phi(b)=u \Phi(b) \Phi(b)=u \Phi\left(b^{2}\right)=F\left(b^{2}\right) \in A
$$

By [1], Proposition 4.4, $u$ belongs to the multiplier algebra of $A$. Therefore $\Phi$ maps $B$ onto $A$, and the mapping $G: b \rightarrow \Phi(b)$ from $B$ onto $A$ is a Jordan-isomorphism.

Theorem A, together with [28], Theorem 2, leads directly to the following result.

Corollary 1.3. An associative normed complex algebra $B$ is a $C^{*}$-algebra (for its own product and norm, and a suitable involution) if (and only if) $B$ is linearly isometric to a $C^{*}$-algebra and has an approximate unit bounded by one.

## 2. JORDAN-ISOMORPHISMS

This section is devoted to prove Theorem B and derive its main corollaries.
Lemma 2.1. Let $A$ be a non-zero $C^{*}$-algebra, $f$ a norm-one Jordan-admissible product on $A$, and $P$ a primitive ideal of $A$. Then there exists a real number $\rho$ with $0 \leqslant \rho \leqslant 1$ and such that $f(x, y)-\rho x y-(1-\rho) y x$ belongs to $P$ for all $x, y$ in $A$.

Proof. For every product $h$ on a normed space $X$, denote by $h^{\mathrm{r}}$ the product on $X$ defined by $h^{\mathrm{r}}(x, y):=h(y, x)$ for all $x, y$ in $X$, and let $h^{* * *}: X^{* *} \times X^{* *} \rightarrow X^{* *}$ stand for the third Arens transpose of $h,([7])$. Then, denoting by $g$ the $C^{*}$-product of $A$ and keeping in mind that $C^{*}$-algebras are Arens regular, we have

$$
f^{* * *}+f^{\mathrm{r} * * *}=g^{* * *}+g^{\mathrm{r} * * *}=g^{* * *}+g^{* * * \mathrm{r}}
$$

Regard the bidual $A^{* *}$ of $A$ as a $W^{*}$-algebra under the product $g^{* * *}$, which in the following will be denoted by juxtaposition. It follows that, if $\mathbf{1}$ denotes the unit of $A^{* *}$, then the product $2^{-1}\left(f^{* * *}+f^{\mathrm{r} * * *}\right)$ on $A^{* *}$ is $\mathbf{1}$-admissible. By the face property of the set of norm-one 1 -admissible products, also $f^{* * *}$ is $\mathbf{1}$-admissible. Now take an irreducible representation $\pi$ of $A$ on a Hilbert space $H$ in such a way that the kernel of $\pi$ is the given primitive ideal $P$. It is known that there exists a central projection $e$ in $A^{* *}$ such that the $W^{*}$-algebra $B L(H)$ (of all bounded linear operators on $H$ ) can be identified with the $W^{*}$-algebra $e A^{* *}$ in such a way that, up to that identification, $\pi$ becomes the mapping $x \rightarrow e x$ from $A$ to $e A^{* *}$ (see for instance [24], Theorem 3.8.2). Since $f^{* * *}$ is a norm-one 1 -admissible product on $A^{* *}$ and $e$ is a central projection in $A^{* *}$, it follows from Lemma 1.1 and [29], Lemma 5.15, that, for all $\alpha, \beta$ in $A^{* *}$, the equality

$$
f^{* * *}(e \alpha, e \beta)=e f^{* * *}(\alpha, \beta)
$$

holds. As a consequence, we have $f^{* * *}\left(e A^{* *}, e A^{* *}\right) \subseteq e A^{* *}$ and the mapping $(m, n) \rightarrow f^{* * *}(m, n)$ from $e A^{* *} \times e A^{* *}$ to $e A^{* *}$ is a norm-one $e$-admissible product on $e A^{* *}$. Then, since $e A^{* *}$ and $B L(H)$ are isomorphic as $W^{*}$-algebras and $e$ is the unit of $e A^{* *}$, we may apply the determination of norm-one $\operatorname{Id}_{H}$-admissible products on $B L(H)([29]$, Theorem 5.17) to get the existence of a real number $\rho$ with $0 \leqslant \rho \leqslant 1$ and

$$
f^{* * *}(m, n)=\rho m n+(1-\rho) n m
$$

for all $m, n$ in $e A^{* *}$. Finally, for $x, y$ in $A$, we have

$$
e(f(x, y)-\rho x y-(1-\rho) y x)=f^{* * *}(e x, e y)-\rho(e x)(e y)-(1-\rho)(e y)(e x)=0
$$

hence $f(x, y)-\rho x y-(1-\rho) y x$ belongs to $\operatorname{Ker}(\pi)=P$, as required.

Remark 2.2. Let $A$ be a non-zero $C^{*}$-algebra, $f$ be a norm-one product on $A$, and let 1 denote the unit of $A^{* *}$. We have seen in the above proof that, if $f$ is Jordan-admissible on $A$, then $f^{* * *}$ is $\mathbf{1}$-admissible on $A^{* *}$. The converse is also true: if $f^{* * *}$ is $\mathbf{1}$-admissible on $A^{* *}$, then, by Lemma 1.1, $f^{* * *}$ is Jordan-admissible on $A^{* *}$, hence $f$ is Jordan-admissible on $A$. It follows from the face property of the set of norm-one $\mathbf{1}$-admissible products on $A^{* *}$ that the set of all norm-one Jordan-admissible products on $A$ is a face of the closed unit ball of the Banach space of all products on $A$.

From now on, for a $C^{*}$-algebra $A$, $\operatorname{Prim}(A)$ will denote the set of all primitive ideals of $A$ endowed with the hull-kernel topology.

Lemma 2.3. Let $A$ be a non-zero $C^{*}$-algebra, and $f$ a norm-one Jordanadmissible product on $A$. For each $Q$ in $\operatorname{Prim}(A)$, set

$$
h(Q):=\{\rho \in[0,1]: f(x, y)-\rho x y-(1-\rho) y x \in Q \text { for all } x, y \text { in } A\} .
$$

Let $\left\{P_{\lambda}\right\}_{\lambda \in \Lambda}$ be a net in $\operatorname{Prim}(A)$ converging to some $P \in \operatorname{Prim}(A),\left\{\rho_{\lambda}\right\}_{\lambda \in \Lambda} a$ net of real numbers with $\rho_{\lambda} \in h\left(P_{\lambda}\right)$ for all $\lambda$ in $\Lambda$, and $\rho$ be a limit point of the net $\left\{\rho_{\lambda}\right\}_{\lambda \in \Lambda}$. Then $\rho$ belongs to $h(P)$.

Proof. Let $\varepsilon$ be an arbitrary positive number. For $\lambda$ in $\Lambda$, choose $\mu(\lambda)$ in $\Lambda$ such that $\mu(\lambda) \geqslant \lambda$ and $\left|\rho_{\mu(\lambda)}-\rho\right| \leqslant \varepsilon$. Then, for $x, y$ in $A$ and $\lambda$ in $\Lambda$, we have

$$
f(x, y)-\rho x y-(1-\rho) y x+P_{\mu(\lambda)}=\left(\rho_{\mu(\lambda)}-\rho\right)[x, y]+P_{\mu(\lambda)}
$$

hence

$$
\left\|f(x, y)-\rho x y-(1-\rho) y x+P_{\mu(\lambda)}\right\| \leqslant \varepsilon\|[x, y]\|
$$

where, as usual, we have denoted by $[x, y]$ the commutator $x y-y x$. Since, for $x, y$ in $A$, the set

$$
\{Q \in \operatorname{Prim}(A):\|f(x, y)-\rho x y-(1-\rho) y x+Q\| \leqslant \varepsilon\|[x, y]\|\}
$$

is closed in $\operatorname{Prim}(A)$ ([11], Proposition 3.3.2), and $P$ belongs to the closure of the set $\left\{P_{\mu(\lambda)}: \lambda \in \Lambda\right\}$, it follows

$$
\|f(x, y)-\rho x y-(1-\rho) y x+P\| \leqslant \varepsilon\|[x, y]\|
$$

for all $x, y$ in $A$. Now the proof is concluded by letting $\varepsilon \rightarrow 0$.

The centroid $\Gamma(A)$ of an algebra $A$ is the set of all linear operators $\varphi$ on $A$ satisfying $\varphi(x y)=x \varphi(y)=\varphi(x) y$ for all $x, y$ in $A$. If the algebra $A$ has a unit, then $\Gamma(A)$ naturally identifies with the centre of $A$. If $A$ is a $C^{*}$-algebra, then $\Gamma(A)$ is a closed commutative subalgebra of the Banach algebra of all bounded linear operators on $A$ and, endowed with the operator norm and the involution $*$ defined for $\varphi$ in $\Gamma(A)$ by $\varphi^{*}(x):=\left(\varphi\left(x^{*}\right)\right)^{*}$ for all $x$ in $A$, becomes a $C^{*}$-algebra. Moreover, $\Gamma(A)$ identifies with the centre of the multiplier algebra of $A$ so that, according to the Dauns-Hofmann theorem [24], Corollary 4.4.8, for $\varphi$ in $\Gamma(A)$ and $P$ in $\operatorname{Prim}(A)$, there is a unique complex number $\widehat{\varphi}(P)$ such that $\varphi x-\widehat{\varphi}(P) x$ belongs to $P$ for all $x$ in $A$, and $\varphi \rightarrow \widehat{\varphi}$ becomes a $*$-isomorphism from $\Gamma(A)$ onto the $C^{*}$-algebra of all bounded continuous complex-valued functions on $\operatorname{Prim}(A)$.

From now on, for a $C^{*}$-algebra $A, A_{0}$ will denote the closed (two-sided) ideal of $A$ generated by the commutators in $A$.

Lemma 2.4. Let $A$ be a non-zero $C^{*}$-algebra. Then, for $\varphi$ in $\Gamma\left(A_{0}\right)$, we have

$$
2\|\varphi\|=\sup \{\|\varphi[x, y]\|: x, y \in A,\|x\| \leqslant 1,\|y\| \leqslant 1\}
$$

Proof. Let $\varphi$ be in $\Gamma\left(A_{0}\right)$, and $\varepsilon$ be an arbitrary positive number. Then there exist $Q$ in $\operatorname{Prim}\left(A_{0}\right)$ and $\rho$ in $\mathbb{C}$ satisfying $\varphi b-\rho b \in Q$ for all $b$ in $A_{0}$ and $|\rho| \geqslant\|\varphi\|-\varepsilon$. Writing $Q=A_{0} \cap P$ for a suitable $P$ in $\operatorname{Prim}(A)$ not containing $A_{0}$, the $C^{*}$-algebra $A / P$ is not commutative so, by Kaplansky's characterization of commutativity ([18], Appendix III, Theorem B), there exists a norm-one element $\alpha$ in $A / P$ with $\alpha^{2}=0$. Putting $\beta:=\alpha+\alpha^{*}$ and $\gamma:=\alpha-\alpha^{*}$, we easily verify that the equalities $\|\beta\|=\|\gamma\|=1$ and $\|[\beta, \gamma]\|=2$ are true. Now, choose $z, t$ in $A$ with $z \in \beta, t \in \gamma$, and $\max \{\|z\|,\|t\|\} \leqslant 1+\varepsilon$, and set $x:=\|z\|^{-1} z$ and $y:=\|t\|^{-1} t$. Then $x$ and $y$ are norm-one elements in $A$, and we have

$$
\begin{aligned}
(1+\varepsilon)^{2}\|\varphi[x, y]\| & \geqslant\|z\|\|t\|\|\varphi[x, y]\|=\|\varphi[z, t]\| \\
& \geqslant\|\varphi[z, t]+P\|=\|\rho[z, t]+P\| \\
& =\|\rho[\beta, \gamma]\|=2|\rho| \geqslant 2(\|\varphi\|-\varepsilon)
\end{aligned}
$$

For every $C^{*}$-algebra $A$, we denote by $A_{\mathrm{sa}}$ the self-adjoint part of $A$.
Proposition 2.5. Let $A$ be a non-zero $C^{*}$-algebra. For $\varphi$ in $\Gamma\left(A_{0}\right)$, let $f_{\varphi}$ stand for the product on $A$ defined by $f_{\varphi}(x, y):=\frac{1}{2}(x y+y x+\varphi[x, y])$. Then $\varphi \rightarrow f_{\varphi}$ is an isometric affine bijection from the closed unit ball of $\Gamma\left(A_{0}\right)_{\mathrm{sa}}$ onto the set of all norm-one Jordan-admissible products on $A$.

Proof. Let $\varphi$ be in the closed unit ball of $\Gamma\left(A_{0}\right)_{\text {sa }}$. Then clearly $f_{\varphi}$ is a Jordan-admissible product on $A$. For $P$ in $\operatorname{Prim}(A)$ not containing $A_{0}, P \cap A_{0}$
is a primitive ideal of $A_{0}$, so there exists $\rho$ in $\mathbb{R}$ with $|\rho| \leqslant 1$ and satisfying $\varphi b-\rho b \in P \cap A_{0}$ for all $b$ in $A_{0}$. The same conclusion is obviously true (with $\rho=0$, for example) if the primitive ideal $P$ of $A$ contains $A_{0}$. Therefore, for all $P$ in $\operatorname{Prim}(A)$ and all $x, y$ in $A$, we have
$\left\|f_{\varphi}(x, y)+P\right\|=\frac{1}{2}\|x y+y x+\rho[x, y]+P\|=\frac{1}{2}\|(1+\rho) x y+(1-\rho) y x+P\| \leqslant\|x\|\|y\|$,
hence

$$
\left\|f_{\varphi}(x, y)\right\|=\sup \left\{\left\|f_{\varphi}(x, y)+P\right\|: P \in \operatorname{Prim}(A)\right\} \leqslant\|x\|\|y\| .
$$

It follows that $f_{\varphi}$ is a norm-one Jordan-admissible product on A.
Now, clearly, the mapping $\varphi \rightarrow f_{\varphi}$ from the closed unit ball of $\Gamma\left(A_{0}\right)_{\text {sa }}$ into the set of all norm-one Jordan-admissible products on $A$ is affine, and, by Lemma 2.4, it is isometric.

Let $f$ be an arbitrary norm-one Jordan-admissible product on $A$. By Lemma 2.1, for $P$ in $\operatorname{Prim}(A)$ there is $\rho(P)$ in $\mathbb{R}$ with $0 \leqslant \rho(P) \leqslant 1$ and such that $f(x, y)-\rho(P) x y-(1-\rho(P)) y x \in P$ for all $x, y$ in $A$, and it is clear that such a number $\rho(P)$ is uniquely determined whenever $P$ does not contain $A_{0}$. Now, denoting by $\Omega$ the open subset of $\operatorname{Prim}(A)$ consisting of all primitive ideals of $A$ which do not contain $A_{0}$, Lemma 2.3 gives us that the mapping $P \rightarrow \rho(P)$ from $\Omega$ to $[0,1]$ is continuous. Since the mapping $P \rightarrow A_{0} \cap P$ from $\Omega$ to $\operatorname{Prim}\left(A_{0}\right)$ is a homeomorphism ([11], Proposition 3.2.1), it follows from the Dauns-Hofmann theorem that there exists some $\psi$ in $\Gamma\left(A_{0}\right)$ with $0 \leqslant \psi \leqslant 1$ and such that $\psi b-\rho(P) b \in P$ for all $P$ in $\Omega$ and all $b$ in $A_{0}$. Putting $\varphi:=2 \psi-1, \varphi$ belongs to the closed unit ball of $\Gamma\left(A_{0}\right)_{\mathrm{sa}}$ and, for all $x, y$ in $A$ and all $P$ in $\Omega$, we have $f_{\varphi}(x, y)=y x+\psi[x, y]$, hence
$f_{\varphi}(x, y)+P=y x+\rho(P)[x, y]+P=\rho(P) x y+(1-\rho(P)) y x+P=f(x, y)+P$.

The equality $f_{\varphi}(x, y)+P=f(x, y)+P$ we have just obtained for all $x, y$ in A and $P$ in $\Omega$, remains also true for $P$ in $\operatorname{Prim}(A) \backslash \Omega$, since then we have $x y+P=y x+P$ for all $x, y$ in $A$, and Lemma 2.1 applies. It follows that $f=f_{\varphi}$.

Proof of Theorem B. If the $C^{*}$-algebra $A$ is non-zero, then the mapping $(x, y) \rightarrow F\left(F^{-1}(x) F^{-1}(y)\right)$ from $A \times A$ to $A$ is a norm-one Jordan-admissible product on $A$. Now apply Proposition 2.5 .

Let $A$ be a $C^{*}$-algebra. If $\psi$ is in $\Gamma(A)$ with $0 \leqslant \psi \leqslant 1$, then

$$
(x, y) \rightarrow \psi x y+(1-\psi) y x
$$

is a norm-one Jordan-admissible product on $A$. Indeed, for $x, y$ in $A$, we have $\psi x y+(1-\psi) y x=\frac{1}{2}(x y+y x+(2 \psi-1)[x, y]),\|2 \psi-1\| \leqslant 1$, and the restriction of $2 \psi-1$ to $A_{0}$ can be seen as an element of $\Gamma\left(A_{0}\right)_{\text {sa }}$ (use that $A_{0}=A_{0}^{2}$ ), hence Proposition 2.5 applies. In general, not every norm-one Jordan-admissible product on $A$ is of the above form, even if $A$ has a unit and the given product is associative (see for instance [31], Example 2.3).

Examples like the one quoted above are rather artificial. In fact, the next proposition is devoted to provide an intrinsic characterization of those $C^{*}$-algebras allowing the pathology in such examples, and shows in particular that "most" $C^{*}$ algebras do not admit such a pathology. A $C^{*}$-algebra $A$ is said to be boundedly centrally closed if, for every closed essential ideal $I$ of $A$, the restriction mapping $\Gamma(A) \rightarrow \Gamma(I)$ is surjective. This is equivalent to require the same condition for every closed ideal $I$ of $A$. For, if $I$ is a closed ideal of a $C^{*}$-algebra $A$, then $J:=I \oplus \operatorname{Ann}_{A}(I)$ is a closed essential ideal of $A$ and the restriction mapping $\Gamma(J) \rightarrow \Gamma(I)$ is clearly surjective. All prime $C^{*}$-algebras are boundedly centrally closed, because if $A$ is a prime $C^{*}$-algebra, and if $I$ is a non-zero closed ideal of $A$, then $I$ is a prime $C^{*}$-algebra, so $\Gamma(I)$ is a prime commutative $C^{*}$-algebra, and so $\Gamma(I)$ reduces to the complex multiples of the identity operator on $I$. On the other hand, the proof of [2], Theorem 2 shows that a $C^{*}$-algebra $A$ is boundedly centrally closed if and only if the annihilator of every ideal of $A$ is of the form $A e$ for some central projection $e$ in $A$, and therefore all $A W^{*}$-algebras are boundedly centrally closed. Also, for every $C^{*}$-algebra $A$, the local multiplier algebra $M_{\mathrm{loc}}(A)$ of $A$, introduced by G.A. Elliot ([12]) and G.K. Pedersen ([23]), and the bounded central closure ${ }^{\mathrm{c}} A$ of $A$ (see [4] p. 165 for the definition) are boundedly centrally closed $C^{*}$-algebras (see [2], Theorem 2 and [4], Proposition 3.10, respectively). Note that, if $A$ is an $A W^{*}$-algebra, then $M_{\text {loc }}(A)=A$ ([3], Proposition 3.3). Note also that boundedly centrally closed $C^{*}$-algebras can be characterized among all $C^{*}$-algebras $A$ by the property that $\operatorname{Prim}(A)$ is extremely disconnected (i.e., the closure in $\operatorname{Prim}(A)$ of every open subset is open ([4], Proposition 2.9)).

Corollary 2.6. For a $C^{*}$-algebra $A$, consider the following assertions:
(i) $A$ is either prime, an $A W^{*}$-algebra, or of the form $M_{\mathrm{loc}}(C)$ or ${ }^{\text {c }} C$ for some $C^{*}$-algebra $C$.
(ii) A is boundedly centrally closed.
(iii) The restriction mapping $\Gamma(A) \rightarrow \Gamma\left(A_{0}\right)$ is surjective.
(iv) Every norm-one Jordan-admissible product on $A$ is of the form

$$
(x, y) \rightarrow \psi x y+(1-\psi) y x
$$

for some $\psi$ in $\Gamma(A)$.
(v) Every norm-one Jordan-admissible product on $A$ is of the form

$$
(x, y) \rightarrow \psi x y+(1-\psi) y x
$$

for some $\psi$ in $\Gamma(A)$ with $0 \leqslant \psi \leqslant 1$.
(vi) For every complex normed non-associative algebra $B$, and every surjective isometric Jordan-homomorphism $F: B \rightarrow A$, there exists an element $\psi$ in $\Gamma(A)$ with $0 \leqslant \psi \leqslant 1$ satisfying $F(u v)=\psi F(u) F(v)+(1-\psi) F(v) F(u)$ for all $u, v$ in $B$.

Then (i) $\Rightarrow$ (ii), (ii) $\Rightarrow$ (iii), and (iii), (iv), (v), and (vi) are equivalent.
Proof. In view of the above comments, only the equivalences (iii) $\Leftrightarrow$ (iv) $\Leftrightarrow$ (v) $\Leftrightarrow$ (vi) require proofs. The implications (iii) $\Rightarrow$ (iv) and (iv) $\Rightarrow$ (v) follow from Proposition 2.5 and [27], Theorem 1, respectively. (v) $\Rightarrow$ (vi) because, if $B$ and $F$ are as in (vi), then the mapping $(x, y) \rightarrow F\left(F^{-1}(x) F^{-1}(y)\right)$ from $A \times A$ to $A$ is a norm-one Jordan-admissible product on $A$. Finally, let us prove that (vi) implies (iii). To verify (iii), it is enough to show that every element $\varphi$ in the closed unit ball of $\Gamma\left(A_{0}\right)_{\mathrm{sa}}$ is the restriction to $A_{0}$ of some element in $\Gamma(A)$. But Proposition 2.5 gives us that, for such a $\varphi$, the normed space of $A$ endowed with the product $(x, y) \rightarrow \frac{1}{2}(x y+y x+\varphi[x, y])$ is a complex normed non-associative algebra (say $B$ ) and, clearly, the mapping $x \rightarrow x$ from $B$ to $A$ is a surjective isometric Jordan-homomorphism. By the assumption (vi), there exists $\psi$ in $\Gamma(A)$ satisfying

$$
\frac{1}{2}(x y+y x+\varphi[x, y])=\psi x y+(1-\psi) y x=\frac{1}{2}(x y+y x+(2 \psi-1)[x, y])
$$

for all $x, y$ in $A$. This implies $\varphi=(2 \psi-1) \mid A_{0}$.
For a normed space $X$, we denote by $\Pi(X)$ the normed space of all products on $X$.

Corollary 2.7. Let A be a non-zero $C^{*}$-algebra, and $f$ a Jordan-admissible product on $A$. Then the following assertions are equivalent:
(i) $f$ is associative (continuity of $f$ is not required here).
(ii) $f$ is an extreme point of the closed unit ball of $\Pi(A)$.
(iii) $f$ is an extreme point of the set of all norm-one Jordan-admissible products on $A$.
(iv) There exists a self-adjoint unitary element $\varphi$ in $\Gamma\left(A_{0}\right)$ such that

$$
f(x, y)=\frac{1}{2}(x y+y x+\varphi[x, y])
$$

for all $x, y$ in $A$.
Proof. (i) $\Rightarrow$ (ii) By assumption (i) and [28], Theorem 2, the Banach space of $A$, endowed with the product $f$ and the $C^{*}$-involution of $A$, is a $C^{*}$-algebra. Now apply Proposition 1.6.6 of [30], Proposition 2.5, and Remark 2.2.
(ii) $\Rightarrow$ (iii) This implication is clear.
(iii) $\Rightarrow$ (iv) Since the extreme points of the closed unit ball of $\Gamma\left(A_{0}\right)_{\text {sa }}$ are the self-adjoint unitary elements in $\Gamma\left(A_{0}\right)$ ([30], Proposition 1.6.3), the existence of $\varphi$ in $\Gamma\left(A_{0}\right)$ as required in (iv) follows from assumption (iii) and Proposition 2.5.
(iv) $\Rightarrow$ (i) Let $\varphi$ be the element in $\Gamma\left(A_{0}\right)$ given by assumption (iv). We have $\varphi^{2}=1$ and $\varphi(a b)=a \varphi(b), \varphi(b a)=\varphi(b) a$ whenever $a$ is in $A$ and $b$ is in $A_{0}$. Hence, for all $x, y, z$ in $A$, we find

$$
\begin{aligned}
4 f(f(x, y), z)= & 2 f(x y+y x+\varphi[x, y], z) \\
= & (x y+y x+\varphi[x, y]) z+z(x y+y x+\varphi[x, y]) \\
& \quad+\varphi[x y+y x+\varphi[x, y], z] \\
= & 2(x y z+z y x)+2 \varphi(x y z-z y x) \\
= & x(y z+z y+\varphi[y, z])+(y z+z y+\varphi[y, z]) x \\
& \quad+\varphi[x, y z+z y+\varphi[y, z]] \\
= & 2 f(x, y z+z y+\varphi[y, z])=4 f(x, f(y, z))
\end{aligned}
$$

Let $A$ be a $C^{*}$-algebra. It follows from the above corollary that the $C^{*}$ product of $A$ is an extreme point of the closed unit ball of $\Pi(A)$. Actually a better result holds, namely the $C^{*}$-product of $A$ is a vertex of the closed unit ball of $\Pi(A)$ ([16]).

Corollary 2.8. Let $A$ be a $C^{*}$-algebra, $B$ a complex associative algebra, and $F: B \rightarrow A$ a surjective Jordan-isomorphism. Then there exists a self-adjoint unitary element $\varphi$ in $\Gamma\left(A_{0}\right)$ such that

$$
F(u v)=\frac{1}{2}(F(u) F(v)+F(v) F(u)+\varphi[F(u), F(v)])
$$

for all $u, v$ in $B$.
Proof. The mapping $(x, y) \rightarrow F\left(F^{-1}(x) F^{-1}(y)\right)$ from $A \times A$ to $A$ is an associative Jordan-admissible product on $A$. Now apply Corollary 2.7.

Let $A$ and $B$ be algebras over the same field, and $F: B \rightarrow A$ be a bijective linear mapping such that there exist ideals $P, Q$ of $B$ satisfying that $B=P \oplus Q$, $F \mid P$ is a homomorphism, and $F \mid Q$ is an anti-homomorphism. Then we say that $F$ is the sum of an isomorphism and an anti-isomorphism. Mappings $F$ as above are Jordan-isomorphisms. However, it is not true in general that surjective Jordan-*-isomorphisms between $C^{*}$-algebras behave in such a manner (cf. the already quoted example in [31]).

Corollary 2.9. Let $A$ be a boundedly centrally closed $C^{*}$-algebra, $B$ a complex associative algebra, and $F: B \rightarrow A$ a surjective Jordan-isomorphism. Then $F$ is the sum of an isomorphism and an anti-isomorphism.

Proof. By Corollary 2.8, there exists a self-adjoint unitary element $\varphi$ in $\Gamma\left(A_{0}\right)$ such that

$$
F(u v)=\frac{1}{2}(F(u) F(v)+F(v) F(u)+\varphi[F(u), F(v)])
$$

for all $u, v$ in $B$. Let $I$ be the closed essential ideal of $A$ defined by $I:=A_{0} \oplus \operatorname{Ann}_{A}\left(A_{0}\right)$, and $\phi$ be the unique element in $\Gamma(I)$ extending $\frac{1}{2}(1+\varphi)$ and vanishing on $\mathrm{Ann}_{A}\left(A_{0}\right)$. Since $A$ is boundedly centrally closed, there exists $\psi$ in $\Gamma(A)$ such that $\psi \mid I=\phi$. Since $\phi$ is a projection in $\Gamma(I)$ and the restriction mapping $\Gamma(A) \rightarrow \Gamma(I)$ is an injective $*$-homomorphism, $\psi$ is a projection in $\Gamma(A)$ and we have

$$
F(u v)=\psi F(u) F(v)+(1-\psi) F(v) F(u)
$$

for all $u, v$ in $B$. Then it is routine to verify that $P:=F^{-1}(\psi A)$ and $Q:=$ $F^{-1}((1-\psi) A)$ are ideals of $B$ satisfying that $B=P \oplus Q, F \mid P$ is a homomorphism, and $F \mid Q$ is an anti-homomorphism.

An alternative proof of Corollary 2.9 is provided in [5], Chapter 6, by applying the purely algebraic result in [9], Theorem 2.3.

Remark 2.10. Since surjective Jordan-homomorphisms from $C^{*}$-algebras to $C^{*}$-algebras are continuous (see for instance the introduction of [32]), and closed Jordan-ideals of $C^{*}$-algebras are ideals ([10], Theorem 5.3), the following variants of Corollaries 2.8 and 2.9 hold. If $F$ is a Jordan-homomorphism from the $C^{*}$ algebra $B$ onto the $C^{*}$-algebra $A$, then there exists a self-adjoint unitary element $\varphi$ in $\Gamma\left(A_{0}\right)$ such that

$$
F(u v)=\frac{1}{2}(F(u) F(v)+F(v) F(u)+\varphi[F(u), F(v)])
$$

for all $u, v$ in $B$. If in addition $A$ is boundedly centrally closed, then $F$ is "the sum of an epimorphism and an anti-epimorphism" in the sense of [31].

## 3. AN APPLICATION

We conclude this paper with a geometric characterization of $C^{*}$-algebras among non-associative normed complex algebras. The proof involves Theorem A and the arguments in the proof of Theorem B.

Theorem 3.1. Let $B$ be a non-associative normed complex algebra. Then the following assertions are equivalent:
(i) $B$ is a $C^{*}$-algebra with respect to the given product and norm.
(ii) $B$ is linearly isometric to a $C^{*}$-algebra, has an approximate unit bounded by one, and the product of $B$ is an extreme point of the closed unit ball of $\Pi(B)$.

Proof. The implication (i) $\Rightarrow$ (ii) follows from Corollary 2.7. Let us assume that (ii) holds. Then there exists a linear isometry from $B$ onto some $C^{*}$-algebra $A$. By Theorem A, there also exists an isometric Jordan homomorphism $F$ from $B$ onto $A$. Since the product of $B$ is an extreme point of the closed unit ball of $\Pi(B)$, and the mapping

$$
f \rightarrow\left[(x, y) \rightarrow F\left\{f\left(F^{-1}(x), F^{-1}(x)\right)\right\}\right]
$$

from $\Pi(B)$ to $\Pi(A)$ is a surjective linear isometry, it follows that $h:(x, y) \rightarrow$ $F\left(F^{-1}(x) F^{-1}(x)\right)$ is a Jordan-admissible product on $A$ and an extreme point of the closed unit ball of $\Pi(A)$. By Corollary 2.7 and [28], Theorem 2, the Banach space of $A$, endowed with the product $h$ and the $C^{*}$-involution of $A$, is a $C^{*}$-algebra (say $C$ ). Finally, $F$ becomes an isometric algebra isomorphism from $B$ onto the $C^{*}$-algebra $C$.

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