# LINEAR ORTHOGONALITY PRESERVERS OF HILBERT C*-MODULES 

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AbSTRACT. We show in this paper that the module structure and the orthogonality structure of a Hilbert $C^{*}$-module determine its inner product structure.

Let $A$ be a $C^{*}$-algebra, and $E$ and $F$ be Hilbert $A$-modules. Assume $\Phi: E \rightarrow$ $F$ is an $A$-module map satisfying $\langle\Phi(x), \Phi(y)\rangle_{A}=0$ whenever $\langle x, y\rangle_{A}=0$. Then $\Phi$ is automatically bounded. In case $\Phi$ is bijective, $E$ is isomorphic to $F$.

More precisely, let $J_{E}$ be the closed two-sided ideal of $A$ generated by the set $\left\{\langle x, y\rangle_{A}: x, y \in E\right\}$. We show that there exists a unique central positive multiplier $u \in M\left(J_{E}\right)_{+}$such that $\langle\Phi(x), \Phi(y)\rangle_{A}=u\langle x, y\rangle_{A}(x, y \in E)$. As a consequence, the induced map $\Phi_{0}: E \rightarrow \overline{\Phi(E)}$ is adjointable, and $\overline{E u^{1 / 2}}$ is isomorphic to $\overline{\Phi(E)}$ as Hilbert $A$-modules.

Keywords: Orthogonality preservers, Hilbert C*-modules, Uhlhorn theorem, auto continuity.

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## 1. INTRODUCTION

It is well known that the norm and the inner product of a (complex) Hilbert space $H$ determine each other, through a polarization formula. By the Uhlhorn theorem (which generalized the famous Wigner theorem; see, e.g., [18]), the orthogonality structure of the projective space of $H$ also determines its Hilbert space structure up to unitary or anti-unitary if $\operatorname{dim} H \geqslant 3$ (see, e.g., Corollary 2.2.2 in [17]). In the case when the (complex) linear structure of the Hilbert space is also considered, one can relax the two-way orthogonality preserving assumption in the Uhlhorn theorem and obtain the following result:

If $\theta$ is a bijective $\mathbb{C}$-linear map between Hilbert spaces satisfying

$$
\langle\theta(x), \theta(x)\rangle=0 \quad \text { whenever }\langle x, y\rangle=0,
$$

then $\theta$ is a scalar multiple of a unitary.

It is interesting to ask whether it is possible to generalize the above to the case of Hilbert $C^{*}$-modules. Recall that a (right) Hilbert $A$-module $E$ (where $A$ is a complex $C^{*}$-algebra) is a right $A$-module equipped with an " $A$-valued inner product" $\langle\cdot, \cdot\rangle_{A}$ such that $E$ is complete under the norm defined by $\|x\|=$ $\sqrt{\left\|\langle x, x\rangle_{A}\right\|}$ (see e.g. [11] for the precise definition). It is well-known that every surjective $A$-linear isometry $T: E \rightarrow F$ between Hilbert $A$-modules is a unitary (see e.g. [11]), i.e.,

$$
\langle T(x), T(y)\rangle_{A}=\langle x, y\rangle_{A} \quad(x, y \in E)
$$

In this paper, we will verify that every bijective $A$-linear orthogonality preserver is an " $A$-scalar" multiple of a unitary. More precisely, let $E$ and $F$ be Hilbert $A$-modules. Suppose that $J_{E}$ is the closed two-sided ideal of $A$ generated by $\left\{\langle x, y\rangle_{A}: x, y \in E\right\}$ and $M\left(J_{E}\right)$ is its multiplier algebra. Our main results in Section 3 can be formulated as follows:

Suppose that $\Phi: E \rightarrow F$ is an $A$-module map, which is not assumed to be bounded. The following are all equivalent:
(i) $\Phi$ is orthogonality preserving, in the sense that

$$
\begin{equation*}
\langle\Phi(x), \Phi(y)\rangle_{A}=0 \quad \text { whenever }\langle x, y\rangle_{A}=0 \quad(x, y \in E) \tag{1.1}
\end{equation*}
$$

(ii) There exists a (unique) positive central element $u \in M\left(J_{E}\right)$ such that

$$
\begin{equation*}
\langle\Phi(x), \Phi(y)\rangle_{A}=u\langle x, y\rangle_{A} \quad(x, y \in E) \tag{1.2}
\end{equation*}
$$

(iii) There exist a (unique) positive central element $w \in M\left(J_{E}\right)$ and a Hilbert A-module isomorphism $\Theta: \overline{E w} \rightarrow \overline{\Phi(E)}$ such that

$$
\Phi(x)=\Theta(x w) \quad(x \in E)
$$

In particular, every orthogonality preserving module map $\Phi$ between Hilbert A-modules is automatically continuous. In the case when $\Phi$ is bijective, $w=u^{1 / 2}$ is invertible and $x \mapsto \Phi(x) w^{-1}$ is a Hilbert A-module isomorphism from E onto $F$.
The last statement implies that the $A$-module structure and the orthogonality structure of $E$ determine the Hilbert $A$-module $E$ up to a Hilbert $A$-module automorphism.

The above can be considered as a generalization of the Uhlhorn theorem to Hilbert $A$-modules, where only one-way orthogonality preserving property is assumed but the $A$-linear structure is also considered. We would like to emphasize that, to line up with Uhlhorn and Wigner theorems, it is better not to assume any boundedness condition on the map $\Phi$ (but expect the boundedness in the conclusion). On the other hand, we are almost forced to take into account the $A$-module structure. Indeed, Example 1.1 below tells us that the above results will not be true if $\Phi$ is only a $\mathbb{C}$-linear map instead of an $A$-linear map.

EXample 1.1. The conjugate Hilbert space $\bar{H}$ of a complex Hilbert space $H$ can be regarded as a Hilbert $\mathcal{K}(H)$-module (where $\mathcal{K}(H)$ is the $C^{*}$-algebra of all compact operators on $H$ ), and for any $\bar{x}, \bar{y} \in \bar{H}$, one has $\langle\bar{x}, \bar{y}\rangle_{\mathcal{K}(H)}=0$ if and only if either $\bar{x}=0$ or $\bar{y}=0$ (recall that $\langle\bar{x}, \bar{y}\rangle_{\mathcal{K}(H)}(z)=y\langle x, z\rangle$ for any $z \in H$ ).

Orthogonality preservers of $C^{*}$-modules have been studied by many authors, e.g., [1], [3], [6], [10], [22]. In the case when $A$ is a standard $C^{*}$-algebra, the equivalence of (1.1) and (1.2) was established by D. Ilišević and A. Turnšek [8]. When $A$ is commutative and $E$ is full (i.e. $J_{E}=A$ ), this equivalence was established by the authors of this paper in [12]. In [13], we proved this result in the case when $A$ has real rank zero and $E$ is full. Moreover, with the extra assumption on the boundedness of $\Phi$, this was obtained by M. Frank, A.S. Mishchenko and A.A. Pavlov in [7]. Note that the first version of this paper (namely, [14]) was finished and circulated at almost the same time as [7] and the two works are independent. Note also that this version is merely the same as in [14] except that the materials concerning the linking algebras in Section 4 there is removed (see Remark 3.6). It happens that the ideas of the proofs in these papers are very different, and none of them seem to be suitable for the general case.

We also note that J. Schweizer also studied bounded orthogonality preserving map in Theorem 9.6 of [20]. However, there seems to be no overlap between his work and the current paper. For instance, even in the very simple case when $X=\bar{H}$ as in Example 1.1, the result in Theorem 9.6 in [20] gives us merely the trivial conclusion that a bounded orthogonality preserving $\mathbb{C}$-linear map $T: X \rightarrow X$ is $\mathbb{C}$-linear. Our main theorem, however, implies that any orthogonality preserving $\mathcal{K}(H)$-module map $T: X \rightarrow X$ is a scalar multiple of an isometry. Therefore, Schweizer's result does not seem to shed too much light on the proof of the main theorems in this paper.

## 2. NOTATIONS AND PRELIMINARIES

Let us first set some notations. Throughout this article, $A$ is a $C^{*}$-algebra and $A^{* *}$ is the bidual of $A$ (which is a von Neumann algebra). Write $A_{\text {sa }}$ and $A_{+}$ for the self-adjoint and positive parts of $A$, and $Z(A)$ and $M(A)$ for the center and the space of multipliers of $A$, respectively. Moreover, $\operatorname{Proj}_{1}(A)$ is the collection of all non-zero projections in $A$.

If $a \in A_{+}$, we consider $C^{*}(a)$ to be the $C^{*}$-subalgebra generated by $a$, and let $\mathbf{c}(a)$ be the central cover of $a$ in $A^{* *}$ (see e.g. Section 2.6.2 in [19]). If $\alpha, \beta \in \mathbb{R}_{+}$, we set $e_{a}(\alpha, \beta)$ and $e_{a}(\alpha, \beta]$ to be the spectral projections (in $A^{* *}$ ) of $a$ corresponding respectively, to the sets $(\alpha, \beta) \cap \sigma(a)$ and $(\alpha, \beta] \cap \sigma(a)$. When $\left(a_{\lambda}\right)_{\lambda \in \Lambda}$ is an increasing net (respectively, a decreasing net) in $A_{\mathrm{sa}}^{* *}$, the notation $a_{\lambda} \uparrow a$ (respectively, $a_{\gamma} \downarrow a$ ) means that $a_{\lambda} \rightarrow a$ in the weak*-topology. Note that $p \in \operatorname{Proj}_{1}\left(A^{* *}\right)$ is an open projection exactly when there is an increasing net $\left(a_{\lambda}\right)_{\lambda \in \Lambda}$ from $A_{+}$
such that $a_{\lambda} \uparrow p$. In this case, the $C^{*}$-subalgebra $A \cap p A^{* *} p$ is weak*-dense in $p A^{* *} p$ (see e.g. [2] or Proposition 3.11.9 in [19]).

On the other hand, throughout this article, $E$ and $F$ are non-zero Hilbert $A$-modules. It is well-known that $E$ is an essential right $A$-module. Thus, $E$ is unital whenever $A$ is. If $A$ is not unital and $A_{1}$ denotes the $C^{*}$-algebra obtained by adjoining an identity 1 to $A$ then $E$ becomes a unital Hilbert $A_{1}$-module if (and only if) we define $x 1=x$ (cf. page 5 in [11]). On the other hand, for any $C^{*}$ subalgebra $B \subseteq A$, we put $E B:=\{x b: x \in E ; b \in B\}$. By the Cohen factorisation theorem, $E B$ coincides with its norm closed linear span.

For simplicity, we write $\langle x, y\rangle$ instead of $\langle x, y\rangle_{A}$ when both $x$ and $y$ are in $E$ (or $F$ ). Recall that $E$ is said to be full if $J_{E}=A$, where $J_{E}$ is the closed two-sided ideal of $A$ generated by all the $A$-valued inner products of elements in $E$.

Unless specified otherwise, $\Phi: E \rightarrow F$ is an orthogonality preserving $A$ module map (i.e. satisfying (1.1)), but $\Phi$ is not assumed to be bounded. When $A$ is unital, $\Phi$ is an orthogonality preserving $A$-module map between unital essential Hilbert $A$-modules, otherwise $\Phi$ can be regarded as an orthogonality preserving $A_{1}$-module map between unital essential Hilbert $A_{1}$-modules.

We now recall the following elementary result (see e.g. [13]).
Lemma 2.1. Suppose that $p \in \operatorname{Proj}_{1}\left(A^{* *}\right)$. If $b \in Z\left(p A^{* *} p\right)_{+}$, then $\|\mathbf{c}(b)\|=$ $\|b\|, \mathbf{c}(b) p=b$ and $\mathbf{c}(b) \mathbf{c}(p)=\mathbf{c}(b)$.

In the following lemma, we collect some simple useful facts concerning Hilbert $C^{*}$-modules (which are probably known). Recall that $E^{* *}$ is a Hilbert $A^{* *}$-module with the module action and the inner product extending the ones in $E$.

Lemma 2.2. Let $p \in \operatorname{Proj}_{1}\left(A^{* *}\right), \delta \in[0,1)$ and $x \in E \backslash\{0\}$. Set $a:=$ $\langle x, x\rangle /\|x\|^{2}, q_{\delta}:=e_{a}(\delta, 1], q_{x}:=e_{a}(0,1]$ and $F_{\Phi}:=\overline{\Phi(E)}$.
(i) If $p$ is open and $y \in E$ satisfying $\langle x, y\rangle p=0$, then $\langle\Phi(x), \Phi(y)\rangle p=0$.
(ii) If $v \in A^{* *}$ such that $\langle x, x\rangle v \in A$, then $x v \in E$.
(iii) If $u, v \in A^{* *}$ with $a u=a v$, then $q_{\delta} u=q_{\delta} v$. Thus, ap $=a$ will imply that $q_{x} \leqslant p$.
(iv) $x p=x$ if and only if $a \in p A p$, which is also equivalent to $x \in E \cdot\left(A \cap p A^{* *} p\right)$.
(v) $x q_{x}=x$ and $\Phi(x) q_{x}=\Phi(x)$.
(vi) $F_{\Phi} \cdot J_{E}=F_{\Phi}$ and $J_{F_{\Phi}} \subseteq J_{E}$.

Proof. In the following, let $\left(e_{n}\right)_{n \in \mathbb{N}}$ be an approximate unit in $C^{*}(a)$. Notice that $\left\|x e_{n}-x\right\| \rightarrow 0$ since $\left\|x-x e_{n}\right\|^{2}=\|x\|^{2}\left\|a-e_{n} a-a e_{n}+e_{n} a e_{n}\right\|$.
(i) Pick any increasing net $\left(a_{\lambda}\right)_{\lambda \in \Lambda}$ in $A_{+} \cap p A^{* *} p$ with $a_{\lambda} \uparrow p$ (note that $p$ is open). As $a_{\lambda}=p a_{\lambda}$, one has $\left\langle x, y a_{\lambda}\right\rangle=0$ (for any $\lambda$ ). Thus, $\langle\Phi(x), \Phi(y)\rangle a_{\lambda}=0$ (for any $\lambda$ ), and hence $\langle\Phi(x), \Phi(y)\rangle p=0$.
(ii) As $e_{n} v \in A$ (by the hypothesis) and $\left\|x v-x e_{n} v\right\|_{E^{* *}}^{2}=\|x\|^{2} \| v^{*}(1-$ $\left.e_{n}\right) a\left(1-e_{n}\right) v \|$, we see that $x v \in E$.
(iii) Let $\left(b_{n}\right)_{n \in \mathbb{N}}$ be a sequence in $C^{*}(a)_{+}$such that $b_{n} \uparrow q_{\delta}$. As $b_{n}(u-v)=0$ ( $n \in \mathbb{N}$ ), we see that $q_{\delta} u=q_{\delta} v$. By taking $\delta=0$, we obtain also the second statement.
(iv) If $x p=x$, then $a=p a p$. If $a \in p A p$, then $e_{n} \in p A p$ and $x \in E \cdot(A \cap$ $p A^{* *} p$ ) (as $\left\|x e_{n}-x\right\| \rightarrow 0$ ). Finally, if $x \in E \cdot\left(A \cap p A^{* *} p\right)$, then clearly $x p=x$.
(v) As $x e_{n}=x e_{n} q_{x} \rightarrow x q_{x}$ in norm, one has $x=x q_{x}$. Now, part (iv) implies that $x=z b$ for some $z \in E$ and $b \in A \cap q_{x} A^{* *} q_{x}$. Thus, $\Phi(x)=\Phi(z) b \in$ $F \cdot\left(A \cap q_{x} A^{* *} q_{x}\right)$, which gives $\Phi(x) q_{x}=\Phi(x)$.
(vi) As $E$ is a Hilbert $J_{E}$-module, any $z \in E$ is of the form $z=y b$ for some $y \in E$ and $b \in J_{E}$. Thus, $\Phi(E) \subseteq F_{\Phi} \cdot J_{E}$. The second statement follows from the first one (as $J_{E}$ is a closed two-sided ideal of $A$ ).

## 3. THE MAIN RESULTS

We may now start proving our main theorem. We use open projections in our proof. Notice that this proof is not a translation of the one for the real rank zero case in [13] (because most of the techniques used there cannot be carried over to the general case) and it is much more difficult and technical. On the other hand, none of the approaches in [7], [8], [12] seems to work in the general case neither.

Lemma 3.1. Suppose that $x \in E \backslash\{0\}$. If $a:=\langle x, x\rangle /\|x\|^{2}$ and $q_{x}:=e_{a}(0,1]$, there is $u_{x} \in Z\left(q_{x} A^{* *} q_{x}\right)+$ such that

$$
\langle\Phi(y), \Phi(x)\rangle=\langle y, x\rangle u_{x} \quad(y \in E)
$$

Proof. Without loss of generality we assume that $\|x\|=1$ and $A$ is unital. If $\varepsilon \in(0,1)$ and $q_{\varepsilon}:=e_{a}(\varepsilon, 1]$, pick any $b \in C^{*}(a)_{+}$satisfying $q_{\varepsilon} \leqslant a b \leqslant 1$ and set $x_{\varepsilon}:=x b^{1 / 2} \in E$. Then we have $\left\langle x_{\varepsilon} q_{\varepsilon}, x_{\varepsilon}\right\rangle_{A^{* *}}=\left\langle x_{\varepsilon}, x_{\varepsilon} q_{\varepsilon}\right\rangle_{A^{* *}}=\left\langle x_{\varepsilon} q_{\varepsilon}, x_{\varepsilon} q_{\varepsilon}\right\rangle_{A^{* *}}=q_{\varepsilon}$. Moreover,

$$
\begin{equation*}
b^{1 / 2} q_{\varepsilon}\left(b^{1 / 2}+\frac{q_{\varepsilon}}{n}\right)^{-1} \uparrow q_{\varepsilon} \quad \text { when } n \rightarrow \infty \tag{3.1}
\end{equation*}
$$

Put $u_{\varepsilon}:=\left\langle\Phi\left(x_{\varepsilon}\right), \Phi\left(x_{\varepsilon}\right)\right\rangle q_{\varepsilon} \in A q_{\varepsilon}$. Consider $c \in q_{\varepsilon} A^{* *} q_{\varepsilon} \cap A_{+}$to be a norm one element, and set $p:=e_{c}(\alpha, \beta) \in q_{\varepsilon} A^{* *} q_{\varepsilon}$ for some $\alpha<\beta$ in $\mathbb{R}_{+}$. Let $b_{n} \in C^{*}(c) \subseteq A \cap q_{\varepsilon} A^{* *} q_{\varepsilon}$ such that $0 \leqslant b_{n} \uparrow p$ and $b_{n} b_{n+1}=b_{n}(n \in \mathbb{N})$. Set $c_{n}:=1-b_{n}$, and observe that $1 \geqslant c_{n} \downarrow(1-p), b_{n} c_{n+k}=0, b_{n} p=b_{n}$, and $c_{n+k}(1-p)=1-p(n, k \in \mathbb{N})$. Since

$$
\left\langle x_{\varepsilon} b_{n}, x_{\varepsilon} c_{n+k}\right\rangle=b_{n} q_{\varepsilon}\left\langle x_{\varepsilon}, x_{\varepsilon}\right\rangle c_{n+k}=b_{n} q_{\varepsilon} c_{n+k}=b_{n} c_{n+k}=0
$$

we have $b_{n} u_{\varepsilon} c_{n+k}=\left\langle\Phi\left(x_{\varepsilon} b_{n}\right), \Phi\left(x_{\varepsilon} c_{n+k}\right)\right\rangle q_{\varepsilon}=0$ (by Lemma 2.2, i)). By letting $k \rightarrow \infty$ and then $n \rightarrow \infty$, we see that $p u_{\varepsilon}(1-p)=0$, i.e., $p u_{\varepsilon}=p u_{\varepsilon} p$. Similarly, we have $p u_{\varepsilon} p=u_{\varepsilon} p$ and so, $p u_{\varepsilon}=u_{\varepsilon} p$. As $c$ can be approximated in norm by linear combinations of projections of the form $e_{c}(\alpha, \beta)$, one concludes
that $u_{\varepsilon}$ commutes with an arbitrary element in $A \cap q_{\varepsilon} A^{* *} q_{\varepsilon}$. Thus, $u_{\varepsilon}$ commutes with elements in $q_{\varepsilon} A^{* *} q_{\varepsilon}$ (as $q_{\varepsilon}$ is open). In particular, $u_{\varepsilon}=u_{\varepsilon} q_{\varepsilon}=q_{\varepsilon} u_{\varepsilon} q_{\varepsilon}=$ $q_{\varepsilon}\left\langle\Phi\left(x_{\varepsilon}\right), \Phi\left(x_{\varepsilon}\right)\right\rangle q_{\varepsilon} \in q_{\varepsilon} A q_{\varepsilon}$, which means that $u_{\varepsilon} \in Z\left(q_{\varepsilon} A^{* *} q_{\varepsilon}\right)_{+}$.

For any $y \in E$, the element $y-x_{\varepsilon}\left\langle x_{\varepsilon}, y\right\rangle \in E$ is orthogonal to $x_{\varepsilon} q_{\varepsilon} \in E^{* *}$. By Lemma 2.2(i), we have

$$
\left\langle\Phi(y), \Phi\left(x_{\varepsilon}\right)\right\rangle q_{\varepsilon}=\left\langle y, x_{\varepsilon}\right\rangle\left\langle\Phi\left(x_{\varepsilon}\right), \Phi\left(x_{\varepsilon}\right)\right\rangle q_{\varepsilon}=\left\langle y, x_{\varepsilon}\right\rangle u_{\varepsilon}
$$

which implies that

$$
\langle\Phi(y), \Phi(x)\rangle b^{1 / 2} q_{\varepsilon}=\langle y, x\rangle u_{\varepsilon} b^{1 / 2} q_{\varepsilon}
$$

(because $b^{1 / 2} q_{\varepsilon}=q_{\varepsilon} b^{1 / 2} q_{\varepsilon} \in q_{\varepsilon} A^{* *} q_{\varepsilon}$ ). Now relation (3.1) tells us that

$$
\begin{equation*}
\langle\Phi(y), \Phi(x)\rangle q_{\varepsilon}=\langle y, x\rangle u_{\varepsilon} \quad(y \in E) \tag{3.2}
\end{equation*}
$$

If $0<\delta \leqslant \varepsilon<1$, we have $q_{\varepsilon} \leqslant q_{\delta}$ and $q_{\varepsilon} A^{* *} q_{\varepsilon} \subseteq q_{\delta} A^{* *} q_{\delta}$. Hence,

$$
a u_{\delta} q_{\varepsilon}=\langle x, x\rangle u_{\delta} q_{\varepsilon}=\langle\Phi(x), \Phi(x)\rangle q_{\delta} q_{\varepsilon}=\langle\Phi(x), \Phi(x)\rangle q_{\varepsilon}=a u_{\varepsilon}
$$

and Lemma 2.2(iii) tells us that $u_{\delta} q_{\varepsilon}=q_{\delta} u_{\delta} q_{\varepsilon}=q_{\delta} u_{\varepsilon}=q_{\delta} q_{\varepsilon} u_{\varepsilon}=u_{\varepsilon}$. By taking adjoint, we see that $u_{\delta}$ commutes with $q_{\varepsilon}$, which gives

$$
\begin{equation*}
0 \leqslant u_{\varepsilon}=u_{\delta}^{1 / 2} q_{\varepsilon} u_{\delta}^{1 / 2} \leqslant u_{\delta} \quad(0<\delta \leqslant \varepsilon<1) \tag{3.3}
\end{equation*}
$$

Next, we show that $\left(u_{\varepsilon}\right)_{\varepsilon \in(0,1)}$ is a bounded set. Suppose on the contrary that there is a strictly decreasing sequence $\left(\varepsilon_{n}\right)_{n \in \mathbb{N}}$ with $\left\|u_{\varepsilon_{n}}\right\|>\left\|u_{\varepsilon_{n-1}}\right\|+n^{5}$ for every $n \in \mathbb{N}$ (see relation (3.3). Let $b_{n}, d_{n} \in C^{*}(a)_{+}$such that $e_{a}\left(\varepsilon_{4 n-1}, \varepsilon_{4 n-2}\right] \leqslant$ $b_{n} \leqslant e_{a}\left(\varepsilon_{4 n}, \varepsilon_{4 n-3}\right]\left(\leqslant q_{\varepsilon_{4 n}}\right)$ and $q_{\varepsilon_{4 n}} \leqslant a d_{n} \leqslant 1$. As $b_{n}, q_{\varepsilon_{4 n-1}}, q_{\varepsilon_{4 n-2}} \in q_{\varepsilon_{4 n}} A^{* *} q_{\varepsilon_{4 n}}$ and $\left.u_{\varepsilon_{4 n}} \in Z\left(q_{\varepsilon_{4 n}} A^{* *} q_{\varepsilon_{4 n}}\right)\right)_{+}$, we see that

$$
\left\|u_{\varepsilon_{4 n}} b_{n}\right\| \geqslant\left\|u_{\varepsilon_{4 n}}\left(q_{\varepsilon_{4 n-1}}-q_{\varepsilon_{4 n-2}}\right)\right\|=\left\|u_{\varepsilon_{4 n-1}}-u_{\varepsilon_{4 n-2}}\right\| \geqslant(4 n-1)^{5} .
$$

If $x_{n}:=x b_{n}^{1 / 2} d_{n}^{1 / 2}$, then $\left\langle x_{n}, x_{n}\right\rangle=b_{n} q_{\varepsilon_{4 n}} a d_{n}=b_{n}$. Moreover, if $m \neq n$, then

$$
\left\langle x_{n}, x_{m}\right\rangle=d_{n}^{1 / 2} b_{n}^{1 / 2} e_{a}\left(\varepsilon_{4 n}, \varepsilon_{4 n-3}\right] a e_{a}\left(\varepsilon_{4 m}, \varepsilon_{4 m-3}\right] b_{m}^{1 / 2} d_{m}^{1 / 2}=0
$$

(as $\left(\varepsilon_{4 n}, \varepsilon_{4 n-3}\right] \cap\left(\varepsilon_{4 m}, \varepsilon_{4 m-3}\right]=\varnothing$ ). Let $y:=\sum_{n=1}^{\infty} x_{n} / n^{2} \in E$ (note that $\left\|x_{n}\right\|^{2}=$ $\left\|b_{n}\right\| \leqslant 1$ ). For any $m \in \mathbb{N}$, we have $\langle\Phi(y), \Phi(y)\rangle \geqslant\left\langle\Phi\left(x_{m}\right), \Phi\left(x_{m}\right)\right\rangle / m^{4}$ (as $\Phi$ preserves orthogonality), and by relation (3.2),

$$
\begin{align*}
m^{4}\langle\Phi(y), \Phi(y)\rangle & \geqslant\left\langle\Phi\left(x_{m}\right), \Phi\left(x_{m}\right)\right\rangle=\left\langle\Phi\left(x_{m}\right), \Phi(x)\right\rangle q_{\varepsilon_{4 m}} b_{m}^{1 / 2} d_{m}^{1 / 2}  \tag{3.4}\\
& =\left\langle x_{m}, x\right\rangle u_{\varepsilon_{4 m}} b_{m}^{1 / 2} d_{m}^{1 / 2}=b_{m} u_{\varepsilon_{4 m}}
\end{align*}
$$

(since $b_{m}^{1 / 2} d_{m}^{1 / 2} \in q_{\varepsilon_{4 m}} A^{* *} q_{\varepsilon_{4 m}}$ and $u_{\varepsilon_{4 m}} \in Z\left(q_{\varepsilon_{4 m}} A^{* *} q_{\varepsilon_{4 m}}\right)_{+}$). Consequently,

$$
\|\Phi(y)\|^{2} \geqslant \frac{(4 m-1)^{5}}{m^{4}}, \quad \text { for all } m \in \mathbb{N}
$$

which is a contradiction.
Now, the bounded sequence $\left(u_{1 / n}\right)_{n \in \mathbb{N}}$ in $\left(q_{x} A^{* *} q_{x}\right)_{+}$has a subnet having a weak*-limit $u_{x} \in\left(q_{x} A^{* *} q_{x}\right)_{+}$. As $q_{1 / n} \uparrow q_{x}$, we have $\bigcup_{n \in \mathbb{N}} q_{1 / n} A^{* *} q_{1 / n}$ being
weak*-dense in $\bigcup_{n \in \mathbb{N}} q_{1 / n} A^{* *} q_{x}$ and hence also weak ${ }^{*}$-dense in $q_{x} A^{* *} q_{x}$. Thus, $u_{x} \in Z\left(q_{x} A^{* *} q_{x}\right)_{+}\left(\right.$as $q_{1 / m} u_{x}=u_{x} q_{1 / m}=u_{1 / m} \in Z\left(q_{1 / m} A^{* *} q_{1 / m}\right)$ for any $m \in \mathbb{N}$ ). By relation (3.2) and Lemma 2.2(v), we have

$$
\langle\Phi(y), \Phi(x)\rangle=\langle\Phi(y), \Phi(x)\rangle q_{x}=\langle y, x\rangle u_{x} \quad(y \in E) .
$$

Recall that $J_{E} \subseteq A$ is the closed two-sided ideal generated by the inner products of elements in $E$.

Theorem 3.2. Suppose that $\Phi: E \rightarrow F$ is a $\mathbb{C}$-linear map (not assumed to be bounded). Then $\Phi: E \rightarrow F$ is an orthogonality preserving $A$-module map if and only if there exists $u \in Z\left(M\left(J_{E}\right)\right)+$ such that

$$
\langle\Phi(x), \Phi(y)\rangle=u\langle x, y\rangle \quad(x, y \in E) .
$$

In this case, $u$ is unique and $\Phi$ is automatically bounded.
Proof. As $E$ is a full Hilbert $J_{E}$-module, it is easy to see that $u$ is unique if it exists, and in this case, $\|\Phi\|^{2} \leqslant\|u\|$.

The sufficiency is obvious, and we will establish the necessity in the following. Since $J_{F_{\Phi}} \subseteq J_{E}$ (see Lemma 2.2(vi)), by replacing $\Phi$ with the induced map $\Phi_{0}: E \rightarrow F_{\Phi}:=\overline{\Phi(E)}$, we may assume that $J_{E}=A$.

Let $M$ be a maximal family of orthogonal norm-one elements in $E$ (whose existence is ensured by applying Zorn's lemma), and $\mathcal{F}$ be the collection of all non-empty finite subsets of $M$. If $\{y, z\} \in \mathcal{F}$, then by Lemma 3.1.

$$
\langle y, y\rangle u_{y}=\langle\Phi(y), \Phi(y)\rangle=\langle\Phi(y), \Phi(y+z)\rangle=\langle y, y\rangle u_{y+z},
$$

which implies that $\left\|y\left(u_{y+z}-u_{y}\right)\right\|_{E^{* *}}^{2} \leqslant\left\|u_{y+z}-u_{y}\right\|\left\|\langle y, y\rangle\left(u_{y+z}-u_{y}\right)\right\|=0$, and so,

$$
\begin{equation*}
y u_{y}=y u_{y+z} . \tag{3.5}
\end{equation*}
$$

On the other hand, $\langle y, y\rangle q_{y+z}=\langle y, y+z\rangle q_{y+z}=\langle y, y\rangle$ (by Lemma 2.2(v)) and thus $q_{y} \leqslant q_{y+z}$ (by Lemma 2.2(iii)). If $p \in \operatorname{Proj}_{1}\left(A^{* *}\right)$ such that $q_{y} \leqslant p$ and $q_{z} \leqslant p$, then $\langle y+z, y+z\rangle p=\langle y, y\rangle q_{y} p+\langle z, z\rangle q_{z} p=\langle y+z, y+z\rangle$, which tells us that $q_{y+z} \leqslant p$ (again by Lemma 2.2(iii)). Thus, $q_{y+z}=q_{y} \vee q_{z}$ in $\operatorname{Proj}_{1}\left(A^{* *}\right)$. Inductively, if $S \in \mathcal{F}$ and

$$
x_{S}:=\sum_{x \in S} x
$$

then by Lemma 3.1 and relation (3.5) we have

$$
\begin{align*}
& \langle\Phi(y), \Phi(x)\rangle=\langle y, x\rangle u_{x}=\langle y, x\rangle u_{x_{S}} \quad(y \in E ; x \in S)  \tag{3.6}\\
& q_{x_{S}}=\bigvee_{x \in S} q_{x} \quad\left(\text { as elements in } \operatorname{Proj}_{1}\left(A^{* *}\right)\right) . \tag{3.7}
\end{align*}
$$

If $S^{\prime} \in \mathcal{F}$ with $S \subseteq S^{\prime}$, then

$$
\left\langle x_{S}, x_{S}\right\rangle u_{x_{S^{\prime}}}=\left\langle\Phi\left(x_{S}\right), \Phi\left(x_{S}\right)\right\rangle=\left\langle x_{S}, x_{S}\right\rangle u_{x_{S}}
$$

(by relation (3.6). Thus, Lemma 2.2(iii) tells us that

$$
\begin{equation*}
u_{x_{S}}=q_{x_{S}} u_{x_{S}}=q_{x_{S}} u_{x_{S^{\prime}}} \tag{3.8}
\end{equation*}
$$

By taking adjoint, we see that $q_{x_{S}}$ commutes with $u_{x_{S^{\prime}}}$, and relation 3.8 implies that $\left(u_{x_{S}}\right)_{S \in \mathcal{F}}$ is an increasing net in $A_{+}^{* *}$.

We now show that $\left(u_{x_{S}}\right)_{S \in \mathcal{F}}$ is a bounded net. Suppose on the contrary that there is an increasing sequence $\varnothing \subsetneq S(0) \subsetneq S(1) \subsetneq \cdots$ in $\mathcal{F}$ with

$$
\left\|u_{x_{S(n)}}\right\| \geqslant\left\|u_{x_{S(n-1)}}\right\|+n^{5} \quad(n \in \mathbb{N})
$$

(notice that $\left\|u_{x_{S}}\right\| \leqslant\left\|u_{x_{S^{\prime}}}\right\|$ if $S \subseteq S^{\prime}$ ). Denote by

$$
y_{n}:=\sum_{x \in S(n) \backslash S(n-1)} x=x_{S(n)}-x_{S(n-1)} \quad(n \in \mathbb{N})
$$

By Proposition V.1.6 in [21], one has a partial isometry $w \in A^{* *}$ such that

$$
q_{x_{S(n)}}-q_{x_{S(n-1)}}=q_{x_{S(n-1)}} \vee q_{y_{n}}-q_{x_{S(n-1)}}=w\left(q_{y_{n}}-q_{x_{S(n-1)}} \wedge q_{y_{n}}\right) w^{*}
$$

which implies

$$
\begin{aligned}
u_{x_{S(n)}}=u_{x_{S(n)}}^{1 / 2} q_{x_{S(n)}} u_{x_{S(n)}}^{1 / 2} & \leqslant u_{x_{S(n)}}^{1 / 2}\left(q_{x_{S(n-1)}}+w q_{y_{n}} w^{*}\right) u_{x_{S(n)}}^{1 / 2} \\
& =u_{x_{S(n-1)}}+u_{x_{S(n)}}^{1 / 2} w q_{y_{n}} w^{*} u_{x_{S(n)}}^{1 / 2}
\end{aligned}
$$

(see also (3.8). On the other hand, by (3.7) and Lemma 2.1 .

$$
\begin{array}{rl}
u_{x_{S(n)}}^{1 / 2} & w q_{y_{n}} w^{*} u_{x_{S(n)}}^{1 / 2} \\
& =\mathbf{c}\left(u_{x_{S(n)}}^{1 / 2}\right) q_{x_{S(n)}} w q_{y_{n}} w^{*} q_{x_{S(n)}} \mathbf{c}\left(u_{x_{S(n)}}^{1 / 2}\right)=q_{x_{S(n)}} w q_{y_{n}} \mathbf{c}\left(u_{x_{S(n)}}^{1 / 2}\right) \mathbf{c}\left(u_{x_{S(n)}}^{1 / 2}\right) w^{*} q_{x_{S(n)}} \\
& =q_{x_{S(n)}} w q_{y_{n}} q_{x_{S(n)}} \mathbf{c}\left(u_{x_{S(n)}}^{1 / 2}\right) \mathbf{c}\left(u_{x_{S(n)}}^{1 / 2}\right) w^{*} q_{x_{S(n)}}=q_{x_{S(n)}} w q_{y_{n}} u_{x_{S(n)}} w^{*} q_{x_{S(n)}} .
\end{array}
$$

Consequently,

$$
u_{x_{S(n)}}-u_{x_{S(n-1)}} \leqslant q_{x_{S(n)}} w q_{y_{n}} u_{x_{S(n)}} w^{*} q_{x_{S(n)}}
$$

which gives

$$
\left\|q_{y_{n}} u_{x_{S(n)}}\right\|>n^{5} .
$$

Let $a_{n}:=\left\langle y_{n}, y_{n}\right\rangle /\left\|y_{n}\right\|^{2}$. Since $\left\{a_{n} b: b \in C^{*}\left(a_{n}\right)\right\}$ is a norm-dense ideal of $C^{*}\left(a_{n}\right)$, there is $b_{n} \in C^{*}\left(a_{n}\right)+$ such that

$$
\left\|a_{n} b_{n}\right\| \leqslant 1 \quad \text { and } \quad\left\|a_{n} b_{n} u_{x_{S(n)}}\right\|>n^{5}
$$

Define $x_{n}:=y_{n} b_{n}^{1 / 2} /\left\|y_{n}\right\|$. Then clearly $\left(x_{n}\right)_{n \in \mathbb{N}}$ is an orthogonal sequence with $\left\langle x_{n}, x_{n}\right\rangle=a_{n} b_{n}$. Let $z:=\sum_{n=1}^{\infty} x_{n} / n^{2} \in E$ (notice that $\left\|x_{n}\right\| \leqslant 1$ ). As in (3.4), since $\Phi$ preserves orthogonality, for any $m \in \mathbb{N}$ we have

$$
\langle\Phi(z), \Phi(z)\rangle \geqslant \frac{b_{m}^{1 / 2}\left\langle y_{m}, y_{m}\right\rangle u_{x_{S(m)}} b_{m}^{1 / 2}}{m^{4}\left\|y_{m}\right\|^{2}}=\frac{a_{m} b_{m} u_{x_{S(m)}}}{m^{4}}
$$

(because of relation (3.6) as well as the facts that $b_{m}^{1 / 2} \in q_{x_{S(m)}} A^{* *} q_{x_{S(m)}}$ and $u_{x_{S(m)}}$ $\left.\in \mathrm{Z}\left(q_{x_{S(n)}} A^{* *} q_{x_{S(n)}}\right)_{+}\right)$. This gives the contradiction that $\|\Phi(z)\|^{2}>m$ for all $m \in \mathbb{N}$.

For any $x \in E$, we set $v_{x}:=\mathbf{c}\left(u_{x}\right)$. By Lemmas 3.1, 2.1. and 2.2(v), we have

$$
\begin{equation*}
\langle\Phi(y), \Phi(x)\rangle=\langle y, x\rangle q_{x} v_{x}=\langle y, x\rangle v_{x} \quad(y \in E) \tag{3.9}
\end{equation*}
$$

Moreover, by Lemma 2.1, the net $\left(v_{x_{S}}\right)_{S \in \mathcal{F}}$ is also bounded. Let $v \in Z\left(A^{* *}\right)_{+}$be the weak*-limit of a subnet of $\left(v_{x_{S}}\right)_{S \in \mathcal{F}}$. Note that if $S \in \mathcal{F}$ and $x \in S$, then by Lemmas 2.2.v) and 2.1 as well as relations 3.7) and 3.8), we have

$$
\langle y, x\rangle v_{x_{S}}=\langle y, x\rangle q_{x} q_{x_{S}} v_{x_{S}}=\langle y, x\rangle u_{x}=\langle\Phi(y), \Phi(x)\rangle \quad(y \in E)
$$

Therefore,

$$
\begin{equation*}
\langle\Phi(y), \Phi(x)\rangle=\langle y, x\rangle v \quad(y \in E, x \in M) \tag{3.10}
\end{equation*}
$$

If $I$ is the closed two-sided ideal of $A$ generated by $\{\langle y, x\rangle: y \in E, x \in M\}$, then $I v \subseteq A$. For any $z \in E \cdot I \backslash\{0\}$, one has $z v \in E$. On the other hand, as $\langle z, z\rangle v_{z} \in A$ (see 3.9), we know that $z v_{z} \in E$ (by Lemma2.2(ii)). Furthermore, one has

$$
\langle x, z\rangle v_{z}=\langle\Phi(x), \Phi(z)\rangle=v\langle x, z\rangle=\langle x, z\rangle v \quad(x \in M)
$$

This shows that the element $z\left(v-v_{z}\right)$ in $E$ is orthogonal to any $x \in M$. This forces $z v=z v_{z}$ (by the maximality of $M$ ). As a consequence,

$$
\langle\Phi(x), \Phi(y)\rangle a=\langle x, y a\rangle v_{y a}=\langle x, y\rangle a v \quad(x, y \in E, a \in I)
$$

If $q$ is the central open projection in $A^{* *}$ with $I=A \cap q A^{* *} q$ (see e.g. Section 3.11 of [19]), then $q$ is the weak*-limit of a net in $I$, and we have

$$
\begin{equation*}
\langle\Phi(x), \Phi(y)\rangle q=v\langle x, y\rangle q \quad(x, y \in E) \tag{3.11}
\end{equation*}
$$

We now claim that $\phi: a \mapsto q a$ is an injection from $A$ onto $q A$ (which is a $C^{*}$-subalgebra of $A^{* *}$ as $\phi$ is a $*$-homomorphism). Indeed, if $a \in \operatorname{ker} \phi$, then $\langle x, y a\rangle=\langle x, y\rangle q a=0$ (for every $x \in M$ and $y \in E$ ), and the maximality of $M$ as well as the fullness of $E$ will imply that $a=0$. Consequently, $\phi$ induces a *-isomorphism $\widetilde{\phi}: M(A) \rightarrow M(q A)$.

By equation 3.11) and the fullness of $E$, we see that $v$ induces an element $m \in Z(M(q A))+$ such that

$$
q\langle\Phi(x), \Phi(y)\rangle=m(q\langle x, y\rangle) \quad(x, y \in E)
$$

If $u:=(\widetilde{\phi})^{-1}(m)$, then $u \in Z(M(A))_{+}$and the injectivity of $\phi$ gives the required relation

$$
\langle\Phi(x), \Phi(y)\rangle=u\langle x, y\rangle \quad(x, y \in E)
$$

Suppose that $v \in M\left(J_{E}\right)$. Since $E$ is a Hilbert $J_{E}$-module, it becomes a unital right Banach $M\left(J_{E}\right)$-module in a canonical way. We denote by $R_{v}: E \rightarrow E$ the right multiplication of $v$, i.e., $R_{v}(x)=x v(x \in E)$.

Corollary 3.3. Suppose that $\Phi$ is an orthogonality preserving $A$-module map. Denote by $u_{\Phi}$ the unique element in $Z\left(M\left(J_{E}\right)\right)_{+}$associated with $\Phi$ as in Theorem 3.2 Set $w_{\Phi}:=u_{\Phi}^{1 / 2}$.
(i) $J_{F_{\Phi}}=\overline{u_{\Phi} J_{E}}$ and $\operatorname{ker} \Phi=\operatorname{ker} R_{w_{\Phi}}$. Moreover, there is a Hilbert A-module isomorphism $\Theta: \overline{E w_{\Phi}} \rightarrow F_{\Phi}$ such that $\Phi=\Theta \circ R_{w_{\Phi}}$. Consequently, the induced map $\Phi_{0}: E \rightarrow F_{\Phi}$ is adjointable with $\Phi_{0}^{*}$ being orthogonality preserving.
(ii) If $\Phi$ is injective, then $\Phi^{-1}: \Phi(E) \rightarrow E$ is also orthogonality preserving.
(iii) If $J_{F_{\Phi}}=J_{E}$, then $E w_{\Phi}$ is dense in $E$ and $\Phi$ is injective.

Proof. (i) The first equality follows directly from Theorem 3.2 As

$$
\|\Phi(x)\|=\left\|R_{w_{\Phi}}(x)\right\| \quad(x \in E)
$$

we see that $\operatorname{ker} \Phi=\operatorname{ker} R_{w_{\Phi}}$. Thus, we can define $\Theta: E w_{\Phi} \rightarrow F$ by

$$
\Theta\left(R_{w_{\Phi}}(x)\right):=\Phi(x)
$$

Since $\Theta$ preserves the $A$-valued inner products, it extends to a Hilbert $A$-module isomorphism from $\overline{E w_{\Phi}}$ onto $F_{\Phi}$ that satisfies the required condition. Furthermore, it is easy to see that both $R_{w_{\Phi}}: E \rightarrow \overline{E w_{\Phi}}$ and $\Theta$ are adjointable, and so is $\Phi_{0}$. Finally, as $\Phi_{0}^{*}=R_{w_{\Phi}} \circ \Theta^{-1}$, we see that $\Phi_{0}^{*}$ also preserves orthogonality.
(ii) Suppose that $a \in J_{E}$ with $a u_{\Phi}=0$. Then $a w_{\Phi}=0$ as $w_{\Phi} \in C^{*}\left(u_{\Phi}\right)$ and so, $x a \in \operatorname{ker} \Phi$ for any $x \in E$ (by part (i)). As $\Phi$ is injective and $E$ is a full Hilbert $J_{E}$-module, we have $a=0$. Consequently, if $x, y \in E$ satisfying $\langle\Phi(x), \Phi(y)\rangle=0$, then by Theorem 3.2, $\langle x, y\rangle=0$.
(iii) Part (i) tells us that $u_{\Phi} J_{E}$ is dense in $J_{F_{\Phi}}=J_{E}$, and so, $w_{\Phi} J_{E} \supseteq w_{\Phi}\left(w_{\Phi} J_{E}\right)$ is dense in $J_{E}$. Consequently, $E w_{\Phi}=\left(E \cdot J_{E}\right) w_{\Phi}$ is dense in $E$. By part (i) again, we see that $E$ is isomorphic to $F_{\Phi}$. Moreover, if $x \in \operatorname{ker} R_{w_{\Phi}}$, then

$$
\left\langle x, y w_{\Phi}\right\rangle=\left\langle x w_{\Phi}, y\right\rangle=0 \quad \text { for any } y \in E
$$

which implies that $x=0$. Consequently, part (i) tells us that $\operatorname{ker} \Phi=\{0\}$.
By Corollary 3.3(i), if $\Phi: E \rightarrow F$ is an orthogonality preserving $A$-module map with dense range, then $F$ and $\Phi$ can be represented by an element $w_{\Phi} \in$ $Z\left(M\left(J_{E}\right)\right)_{+}$, up to an isomorphism. On the other hand, $\Phi$ might not have closed range even if it is injective (see Example 3.5 (ii) below), and Corollary 3.3 (ii) does not give us any good information about $\Phi^{-1}$. Furthermore, it is not true that all orthogonality preserving $A$-module maps are adjointable (see Example 3.5 (iii) below), and it is only true if we restrict the range of the map.

THEOREM 3.4. Let $\Phi: E \rightarrow F$ be an orthogonality preserving $A$-module map (not assumed to be bounded), $F_{\Phi}:=\overline{\Phi(E)}$, and $J_{E}$ be the closed two-sided ideal generated by the inner products of elements in $E$.
(i) If $J_{F_{\Phi}}=J_{E}$, there is a Hilbert A-module isomorphism $\Theta: E \rightarrow F_{\Phi}$ such that $\Phi(x)=\Theta\left(x w_{\Phi}\right)(x \in E)$.
(ii) If $\Phi$ is bijective, then $J_{F}=J_{E}$ and there is a unique invertible $w \in Z\left(M\left(J_{E}\right)\right)_{+}$ such that $x \mapsto \Phi(x) w^{-1}$ is a Hilbert $A$-module isomorphism from $E$ onto $F$.

Proof. (i) This follows directly from Corollary 3.3 .
(ii) By Lemma 2.2 (vi), we have $J_{F} \subseteq J_{E}$ and we might assume that $E$ is full. Notice that $\Phi^{-1}: F \rightarrow E$ is an orthogonality preserving $A$-module map because of Corollary 3.3(ii). Thus, Theorem 3.2 gives $u_{\Phi^{-1}} \in Z\left(M\left(J_{F}\right)\right)_{+}$such that

$$
\langle x, y\rangle=\left\langle\Phi^{-1}(\Phi(x)), \Phi^{-1}(\Phi(y))\right\rangle=u_{\Phi^{-1}} u_{\Phi}\langle x, y\rangle \quad(x, y \in E)
$$

As $E$ is full, the above implies that for any $a \in A$, one has $a=u_{\Phi^{-1}} u_{\Phi} a \in$ $u_{\Phi^{-1}} J_{F} \subseteq J_{F}$ (by Corollary 3.3(i)). This shows that $J_{F}=A$ and $u_{\Phi}$ is invertible (and so is $w_{\Phi}$ ). Now, part (ii) follows directly from part (i) (note that the uniqueness of $w$ follows from the uniqueness of $u_{\Phi}$ ).

We remark that in the case of complex Hilbert spaces (i.e., $A=\mathbb{C}$ ), the condition that $J_{\overline{\Phi(E)}}=J_{E}$ is the same as $\Phi$ being nonzero. However, in the general case, one cannot even replace the requirement $J_{\overline{\Phi(E)}}=J_{E}$ in Theorem 3.4(i) with $\Phi$ being either injective or surjective (see Example 3.5 (i) and (iv) below; note that a Hilbert $A$-module isomorphism is isometric). We remark also that even in the situation of Theorem $3.4(\mathrm{i})$, the submodule $\Phi(E)$ needs not be closed in $F$ and $w_{\Phi}$ needs not be invertible (see Example 3.5(ii) below).

EXAMPLE 3.5. (i) Let

$$
A:=C[0,1], \quad E:=C[0,1], \quad \text { and } \quad F:=C_{0}(0,1] .
$$

If $a \in A_{+}$is given by $a(t):=t(t \in[0,1])$ and $\Phi: E \rightarrow F$ is defined by $\Phi(x):=x a$, then $\Phi$ is an injective orthogonality preserving $A$-module map. However, there is no isometric $A$-module map from $E$ into $F$. Suppose on the contrary that $\Theta$ : $E \rightarrow F$ is such a map. Then $\Theta(b)=\Theta(1) b(b \in A)$. Since $f:=\Theta(1)$ is in $C_{0}(0,1]$, one can find $t_{0} \in(0,1)$ such that $|f(t)|<1 / 2$ for $t \leqslant t_{0}$. Now, if $b \in A$ such that $\|b\|=1$ and $b$ vanishes on $\left[t_{0}, 1\right]$, then

$$
\|\Theta(b)\| \leqslant \frac{1}{2}<1=\|b\|
$$

which is a contradiction.
(ii) Let $A:=C_{0}(0,1]$ and $a \in A_{+}$be the function defined by

$$
a(t):=t \quad(t \in(0,1])
$$

If we set $E:=A$ and $F:=A$, and define $\Phi: E \rightarrow F$ by $\Phi(x):=x a$, then $\Phi$ is an orthogonality preserving $A$-module map with dense range and $J_{F_{\Phi}}=A=J_{E}$, but $\Phi$ is not surjective, and $a=w_{\Phi}$ is not invertible in $M(A)$.
(iii) Let

$$
A:=C_{0}(0,1), \quad E:=\{f \in A: f(1 / 2)=0\}, \quad F:=A \quad \text { and } \quad \Phi: E \rightarrow F
$$

be the canonical injection. Then $\Phi$ is an orthogonality preserving $A$-module map with closed range and $J_{F_{\Phi}}=J_{E}$, but $\Phi$ is not an adjointable map from $E$ into $F$. Indeed, suppose that $\Phi$ is adjointable, and $g \in F$ with $g(1 / 2) \neq 0$. Then

$$
\left\langle\Phi^{*}(g), f\right\rangle_{E}-\langle g, f\rangle_{F}=0 \quad \text { for any } f \in E \subseteq F,
$$

which implies that $\Phi^{*}(g)-g=0$ (because 0 is the only element in $F$ being orthogonal to $E$ ). Thus, we have a contradiction $g=\Phi^{*}(g) \in E$.
(iv) Let

$$
A=\mathbb{C} \oplus \mathbb{C}, \quad E=A \quad \text { and } \quad F=\mathbb{C} \oplus\{0\} \subseteq E
$$

Define

$$
\Phi(x):=x(1,0) \quad(\text { for any } x \in E)
$$

Then $\Phi$ is a surjective orthogonality preserving $A$-module map, but $E \nsubseteq F$.
REMARK 3.6. Since $E$ and $F$ can be embedded into their respective linking algebras, some readers may consider the possibility of extending the orthogonality preserving map $\Phi$ to a disjointness preserver between the linking algebras, and then use the corresponding results for disjointness preservers in the literature (e.g., [3], [4], [5], [9], [15], [16], [23], [24]) to obtain Theorem 3.2. However, in order to extend $\Phi$ to a disjointness preserver on the linking algebra, one needs a canonical map from $\mathcal{K}(E)$ into $\mathcal{K}(F)$ which is compatible with $\Phi$. It seems difficult to obtain such a map because $\Phi$ is not even assumed to be bounded. Nevertheless, after obtaining Theorem 3.2. we can use it to show that such an extension is possible, but we do not see any easy way to obtain it without our main theorems. Readers are referred to Section 4 in [14] for the details.

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